

Offer Terms and Conditions

TERMS AND CONDITIONS OF THE "*BUSCANDO A LUZY*" (SEEKING LUZY) OFFER

This offer is valid from June 2017 to July 2017.

Endesa Energía, S.A. Unipersonal (hereinafter Endesa), with registered address in Madrid, C/ Ribera del Loira, 60 28042 and Company Tax Code A81948077, shall extend the "SEEKING LUZY" OFFER throughout Spain, with the aim of increasing its website traffic.

1.- PURPOSE

From 6 June to 3 July 2017, Endesa shall carry out a campaign that will enable everyone that accesses www.endesaclientes.com to take part in the game "Seeking Luzy", which consists of searching for the character/icon hidden on one of the pages located on www.endesaclientes.com. This character-icon (Luzy) will change location every 7 days from the start of the offer, therefore, throughout the campaign she can be found in 4 different locations, always within www.endesaclientes.com.

Users that find Luzy will become participants in the draw and they will be asked to send their email address together with their NIF/NIE/passport. Participants that take part in the offer between the 6 June to 3 July 2017 will take part in a draw held before a notary to win a GPS Garmin Forerunner 235 with heart rate monitor valued at 349 euros.

2.- COMMUNICATION

Endesa may decide to advertise this campaign via emailing, SMS, self-promotion banners on www.endesaclientes.com and social media. All these calls will be directed to the website section www.endesaclientes.com where the campaign will be located.

Those wishing to enter will be asked for the following information:

- Identification Document no. - NIF, NIE or Passport

- Email
- Acceptance of the terms and conditions of the offer.

Once the details outlined above have been provided, customers will become draw entrants pursuant to the terms and conditions of the offer.

3.- TIME FRAME AND PERSONAL SCOPE OF APPLICATION

All users of www.endesaclientes.com can take part in the offer, whether they are Endesa customers or not, or whether or not they are registered on this website.

The competition will run from 6 June to 3 July.

ENDESA reserves the right to make any changes, suspend or extend this OFFER if deemed necessary, by communicating this circumstance via the same channels used to communicate this OFFER. Participation in this offer entails full acceptance of these terms and conditions, which shall be published on www.endesaclientes.com/buscando-luzy.pdf, on www.endesaclientes.com/buscando-luzy/cat.pdf and on www.endesaclientes.com/buscando-luzy/en.pdf

4.- DRAW

Once the period established in the preceding section has ended, Endesa shall prepare a list of all the users that have found Luzy. Each time she is found, users will obtain a draw entry ticket, with a maximum of four tickets (as Luzy will hide in four different locations throughout the offer period). Therefore, if users find Luzy 4 times, they will enter the draw 4 times, while those that only find her once, will enter the draw once.

The resulting list will be submitted to the Notary Office of Álvaro Lucini Mateo located on Calle José Abascal nº55; 1º izq; 28001 Madrid and the winning name and 3 substitute winners will be drawn on the 3 July 2017.

Endesa has entrusted Lina Ortas (CIF: B86493947) with the management of this draw. The processes entrusted to Lina Ortas are as follows:

- Depositing these terms and conditions before the Notary, which shall be published in the Ábaco archive (Notarial Archive of Competition Terms and Conditions), a service offered by the General Council of Spanish Notaries, which enables any Internet user to openly and freely access the content of the terms and conditions of competitions deposited before a Notary:
<http://www.notariado.org/liferay/web/notariado/e-notario/abaco>
- Attending the notary office for this draw to be held.
- Notifying the winner that he/she has won the draw.
- Sending the winner the prize via the Spanish postal service, Correos “Paquete Azul”

5.- NOTIFYING THE WINNER

Winners will be contacted by email in order to notify them that they have won the draw within 15 days of the draw date. The email provided in the offer entry form will be used. The winner shall have to answer the email accepting the prize and provide a postal address for it to be delivered.

If the draw winner has not been located within 15 days of the draw date or the winner rejects the prize, the prize will automatically be awarded to the first substitute and so on until all the substitutes have been used up. The prize will be rendered void if all the substitutes reject the prize or a reply has not been received from any of them within the established period (within 15 days of the communication).

The winner of this offer hereby authorises Endesa to use his/her name and image in all the material related to this offer, without such activities entitling them to any compensation or profit of any sort, with the exception of the prize won pursuant to these terms and conditions.

The winner shall sign the courier’s parcel delivery note and the parcel shall only be given to the winner, by verifying their Identity Document and recording the delivery of the parcel.

6.- PRIZE

The prize consists of a GPS Garmin Forerunner 235 watch with heart rate monitor valued at 349 euros, the dimensions of which are (width-height-depth) 45 mm x 45 mm

x 11.7 mm, weight 42 grams, lithium-ion rechargeable battery, integrated GPS and wrist-based heart rate monitor.

The prize will be delivered to the address sent by the winner to Endesa via email and shall be sent via the Spanish postal service, Correos "Paquete azul". The prize will be delivered using a delivery company that is not related to the organisers of the competition; therefore ENDESA will not accept responsibility for unforeseeable circumstances or circumstances of force majeure that result in the prize not being delivered, or for any damage caused to the prizes while being transported.

Endesa shall not be liable for any incidents, faults and/or defects with the watch. If there are any anomalies, problems or claims, the winner shall contact Garmin Iberia Aftersales Support.

The prize cannot be changed, altered or transferred under any circumstances if requested by the winner.

Endesa reserves the right to change the prize for another similar prize of equal or higher value if, for reasons beyond the company's control, any circumstances (lack of stock) prevent the prize from being delivered as initially planned.

This offer is free, therefore receiving the prize included in the offer will not incur any additional cost.

The Personal Income Tax Act 35/2006 of 28 November and other related provisions shall be applicable to the prize included in this draw, therefore, if applicable, Endesa shall be the company responsible for paying or withholding the tax from the Personal Income Tax (hereinafter I.R.P.F. for its Spanish acronym). Pursuant to the aforementioned regulation, entrants taking part in this offer are hereby informed that the prizes awarded through taking part in promotional draws related to the sale or promotion of goods or services shall be subject to the withholding tax or payment on account of the IRPF when the value of the prize exceeds 300 euros. In relation to the foregoing and in compliance with current fiscal regulations, Endesa shall carry out the

relevant retention or payment on account for the prize awarded and shall issue the relevant certificate in due time to enable the entrant to comply with his/her tax obligations as he/she will have to include the income consisting of the prize received in his/her personal income tax declaration, together with any other income received and he/she shall be able to deduct the sum that appears on the aforementioned certificate from the total amount.

7.- PROCESSING PERSONAL DATA

ENTRANTS' data, which shall be used solely for the purpose of carrying out this offer, are as follows:

- Identification document no. – NIF, NIE or Passport: To confirm the identity of entrants and to guarantee a level playing field.
- Email: to inform the entrant (and the substitutes if necessary) that he/she has won and to establish where the prize should be delivered to.

8.- GENERAL ASPECTS

Endesa reserves the right to make any changes and to suspend or extend this offer.

9.-LEGISLATION AND JURISDICTION

These terms and conditions shall be governed by Spanish Law and therefore entrants and Endesa expressly submit any disputes that may arise as a result of the interpretation and/or application of these Terms and Conditions to the jurisdiction and competence of the Courts and Tribunals of Madrid and expressly waive any other jurisdiction to which they may be entitled.